# **Casey Key**

• <u>Portfolio</u> • <u>casey.key@pm.me</u> • <u>(307) 224 - 2940</u>

**OBJECTIVE:** Lead full-stack application development to satisfy and exceed customer expectations...

## **TECHNICAL SKILLS:**

Python, React, Swift

Kafka, Ruby, C++

• TypeScript, DevOps, AWS

### **PROFESSIONAL EXPERIENCE:**

Software Engineer

Amazon, Los Angeles, CA

August 2022 – Present

- Reduced customer support tickets by adding a service status banner during outages,
- Implemented slice and dice web application date roll-up feature for worldwide accountants,
- Automated expense processing and delivery reports to minimize accounting response time.

Senior Software Engineer

Capital One, *Plano*, *TX* 

August 2021 – August 2022

- Improved data registration by architecting a Chrome extension to enforce strict metadata standards.
- Maximized data pipeline performance to minimize latency using Kafka, Python, and parallelism,
- Accelerated file transfers by building a self-service data registration and streaming pipeline.

### **EDUCATION:**

University of Southern California, Los Angeles, CA

Expected May 2025

M.S. in Computer Science for Artificial Intelligence

#### **INTERNSHIP EXPERIENCE:**

DevOps Engineer

Bongo, Loveland, CO

August 2019 – May 2021

- Fortified web application services by building custom monitoring tooling,
- Automated 73 quality assurance tests with Ruby and Jenkins for their full-stack B2C app.

Associate Cloud Consultant

Amazon, Herndon, VA

May 2020 – August 2020

- Architected self-service virtual desktop solution to reduce end-user's procurement time by 85%,
- Satisfied customer requests for highly available RESTful services after project demos.

Cloud Solutions Engineer

Oracle, Reston, VA

May 2019 – August 2019

- Improved client's business performance up to 47% using Oracle Cloud for analytics,
- Monitored social media within sub-second response time for real-time brand management.

# **CERTIFICATIONS:**

AWS Certified Developer - Associate

February 2022

**AWS Certified Cloud Practitioner** 

June 2020

#### **RELEVANT COURSEWORK:**

Parallel Programming

Computer Security • Foundations of Artificial Intelligence